



Sr. No. : 03214

Customer Visit Report

Doc No. : SGL/O&M/MF/0015

Rev. No. : 01

Eff. Date : 01/03/2014

OK

Customer Name & Address SI - CHITRAKUT SOCIETY MANI KADI ROAD	Complaint No. :	2000577939
	Location :	KADI
	Telephone No. :	
	Complaint Conveyed By :	C-L KADI
	Complaint Received By :	SIKADI

NATURE OF COMPLAINT : IND <input type="checkbox"/> COM <input type="checkbox"/> DOM <input type="checkbox"/> LD <input type="checkbox"/>				Response Details		
Gas Smell / Leakage :	<input type="checkbox"/>	if Leakage (Inlet <input type="checkbox"/> Outlet <input type="checkbox"/>)		Date	Time	
No. Gas :	<input type="checkbox"/>	if Leakage PPM :	Complaint Received :	25-5-25	13:00	
Pressure Low / Hi :	<input type="checkbox"/>	T.F. : <input type="checkbox"/> Union : <input type="checkbox"/>	Site Visit :	25-5-25	14:00	
Meter Related :	<input type="checkbox"/>	Isolation Valve : <input type="checkbox"/> Pipe Joint : <input type="checkbox"/>	Completion :	25-5-25	14:00	
PRV Related :	<input type="checkbox"/>	Regulator : <input type="checkbox"/> P.E. Line : <input type="checkbox"/>	In Case of Line Damage / Break Down			
FC / EVC Related :	<input type="checkbox"/>	Meter Adaptor : <input type="checkbox"/> Steel Line : <input type="checkbox"/>	Gas Supply Stop :			
Service Regulator :	<input type="checkbox"/>	Gas Tap : <input type="checkbox"/> Fire : <input type="checkbox"/>	Gas Supply Start :			
Alteration :	<input type="checkbox"/>	Rubber Tube : <input type="checkbox"/> Filter : <input type="checkbox"/>				
RC/DC/FD/PD :	<input type="checkbox"/>	Stove : <input type="checkbox"/> SRV / CRV : <input type="checkbox"/>				

Others (If any) : RCL TO RCL

Complaint Details			
AII JOINTS LEAK TEST WITH SOAP SOLUTION DONE :	YES <input type="checkbox"/>	NO <input type="checkbox"/>	ODORANT SMELL DETECTED
OVERALL INSPECTION OF PNG INSTALLATION DONE :	YES <input type="checkbox"/>	NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>

Material Details					
Sr.	Bill of Material (Used)	Quantity	Sr.	Bill of Material (Used)	Quantity
	RCL ADAPTOR	1-NO			



Meter Details			
Meter Condition : Good <input type="checkbox"/> Bad <input type="checkbox"/>	New Number :	New Reading :	
Meter Replaced : Yes <input type="checkbox"/> No <input type="checkbox"/>	Old Number : 1923071747	Old Reading : 0.007	

Remarks : RCL ON 5-2-14 Ed

Customer Feedback			
Are you satisfied with behavior ? (તમે વર્તન સાથે સંતુષ્ટ છો ?)	Yes (હા) <input type="checkbox"/>	No (નથી) <input type="checkbox"/>	
Are you satisfied with Response time ? (તમે પ્રતિભાવ સમય સાથે સંતુષ્ટ છો ?)	Yes (હા) <input type="checkbox"/>	No (નથી) <input type="checkbox"/>	
Are you satisfied with Work ? (તમે કામ સાથે સંતુષ્ટ છો ?)	Yes (હા) <input type="checkbox"/>	No (નથી) <input type="checkbox"/>	

Name & Sign of Attended By SHAKTI BROKERS	Name & Sign of Customer
 PROPRIETOR	